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REPORT TO: SAUGEEN MOBILITY & REGIONAL TRANSIT BOARD OF DIRECTORS
MEMBER CAOS, CLERKS AND COUNCILS
FROM: ROGER COOK, MANAGER
DATE: APRIL 16, 2020
REPORT: RAC2020-22
SUBJECT: 2020 FIRST QUARTER OPERATIONAL REPORT
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REPORT:

Attached please find 2020 vs 2019 ridership statistics and actual versus budget financial statistics to March 31, 2020.

After SMART having its busiest January ever and nearly its busiest ever February, ridership fell off the cliff as the Covid-19 outbreak and subsequent restrictions devastated ridership.

Overall 2020 ridership to March 31 is down $10.7 \%$ to 6419 rides from 7189 in 2019. User fees have totaled $\$ 83,255.75$, down $7.1 \%$ from $\$ 89,640.15$ in the first quarter of 2019. Average revenue per ride has been \$12.97, up 4.00\% from \$12.47 a year ago.

Individual rides have totaled 5676 including 619 attendant rides. This is down $9.6 \%$ from 6280 individual rides in 2019. Group excursion rides have totaled 743, down $17.9 \%$ from 905 a year ago.

Financially, SMART is managing. As of this writing, all partners have paid their interim contributions. The MTO baseline local revenue requirement is not an issue since municipal contributions will exceed the baseline in 2020.

MTO Gas Tax funding of $\$ 710,540$ for 2020 has NOT been received. This is costly as SMART is incurring borrowing costs associated with the as yet unfunded final 2019 operating deficit. MTO funding has historically been received in late March and early April.

Expenses to March 31 have totaled $\$ 378,841.42$, down $12.62 \%$ compared to 2019 expenses of $\$ 433,548.84$. The gross operating deficit was $\$ 295,594.67$ compared to $\$ 344,048.69$ a year ago. Insurance costs have not been amortized on this report, so there will be a further expense of about $\$ 20,000$ for the first quarter. The cost of the health benefit plan is higher due to adjustments and higher premiums. As well, SMART is currently maintaining coverage for laid off staff.

SMART currently has no new vehicles on order however SMART's projects under ICIP funding have been approved.

RECOMMENDATION:

I recommend this report be approved and sent to member councils.
Respectffully submitted,

Cook
Manager

|  | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | TOTAL | CHANGE |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Arran-Elderslie | 234 | 195 | 127 |  |  |  |  |  |  |  |  |  | 556 | 45.93\% |
|  | 128 | 115 | 138 |  |  |  |  |  |  |  |  |  | 381 |  |
| Brockton | 320 | 337 | 235 |  |  |  |  |  |  |  |  |  | 892 | 12.91\% |
|  | 215 | 231 | 344 |  |  |  |  |  |  |  |  |  | 790 |  |
| Chatsworth | 157 | 184 | 111 |  |  |  |  |  |  |  |  |  | 452 | 18.02\% |
|  | 113 | 110 | 160 |  |  |  |  |  |  |  |  |  | 383 |  |
| Hanover | 640 | 499 | 308 |  |  |  |  |  |  |  |  |  | 1447 | -24.71\% |
|  | 659 | 572 | 691 |  |  |  |  |  |  |  |  |  | 1922 |  |
| Huron-Kinloss | 189 | 167 | 81 |  |  |  |  |  |  |  |  |  | 437 | -9.52\% |
|  | 125 | 121 | 237 |  |  |  |  |  |  |  |  |  | 483 |  |
| Kincardine | 265 | 192 | 122 |  |  |  |  |  |  |  |  |  | 579 | -22.90\% |
|  | 225 | 263 | 263 |  |  |  |  |  |  |  |  |  | 751 |  |
| Saugeen Shores | 453 | 480 | 294 |  |  |  |  |  |  |  |  |  | 1227 | -18.96\% |
|  | 474 | 463 | 577 |  |  |  |  |  |  |  |  |  | 1514 |  |
| Southgate | 120 | 88 | 70 |  |  |  |  |  |  |  |  |  | 278 | 97.16\% |
|  | 20 | 63 | 58 |  |  |  |  |  |  |  |  |  | 141 |  |
| West Grey | 218 | 190 | 141 |  |  |  |  |  |  |  |  |  | 549 | -27.76\% |
|  | 206 | 208 | 346 |  |  |  |  |  |  |  |  |  | 760 |  |
| SUB-TOTALS | 2596 | 2332 | 1489 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6417 | -9.94\% |
|  | 2165 | 2146 | 2814 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7125 |  |
| OTHER | 0 | 2 | 0 |  |  |  |  |  |  |  |  |  | 2 |  |
|  | 0 | 0 | 0 |  |  |  |  |  |  |  |  |  | 0 |  |
| HCSS - out of area | 0 | 0 | 0 |  |  |  |  |  |  |  |  |  | 0 |  |
|  | 20 | 20 | 24 |  |  |  |  |  |  |  |  |  | 64 |  |
| Grey-Bruce STS | 0 | 0 | 0 |  |  |  |  |  |  |  |  |  | 0 |  |
|  | 0 | 0 | 0 |  |  |  |  |  |  |  |  |  | 0 |  |
| TOTALS | 2596 | 2334 | 1489 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6419 | -10.71\% |
|  | 2185 | 2166 | 2838 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7189 |  |

## SAUGERN MOBILITY <br> and REGIONAL TRANSIT

2020 OPERATIONAL BUDGET vs ACTUAL as at March 31, 2020

| Individual Rides Group Rides | $\begin{gathered} 2019 \\ \text { at Mar } 31 \end{gathered}$ |  |  | $\begin{gathered} 2020 \\ \text { at Mar } 31 \end{gathered}$ | $\begin{gathered} 2019 \\ \text { vs } \\ 2018 \end{gathered}$ |  | $\begin{gathered} \hline \text { BUDGET } \\ 2020 \end{gathered}$ | $\begin{aligned} & \text { ACTUAL } \\ & \text { vs BUDGET } \\ & 25 \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 6280 |  | 5676 | 90.38\% |  | 24000 | 23.65\% |
|  |  | 905 |  | 743 | 82.10\% |  | 7450 | 9.97\% |
| REVENUE |  |  |  |  |  |  |  |  |
| Municipal funding |  |  |  |  |  |  |  |  |
| Arran-Elderslie | \$ | 24,000.00 | \$ | 30,000.00 | 125.00\% | \$ | 51,155.61 | 58.64\% |
| Brockton | \$ | 40,000.00 | \$ | 55,000.00 | 137.50\% | \$ | 98,535.79 | 55.82\% |
| Chatsworth | \$ | 20,000.00 | \$ | 30,000.00 | 150.00\% | \$ | 50,221.57 | 59.74\% |
| Hanover | \$ | 70,000.00 | \$ | 80,000.00 | 114.29\% | \$ | 150,546.05 | 53.14\% |
| Huron-Kinloss | \$ | 23,000.00 | \$ | 30,000.00 | 130.43\% | \$ | 54,836.86 | 54.71\% |
| Kincardine | \$ | . | \$ | 55,000.00 |  | \$ | 98,364.90 | 55.91\% |
| Saugeen Shores | \$ | 65,000.00 | \$ | 70,000.00 | 107.69\% | \$ | 131,833.61 | 53.10\% |
| Southgate | \$ | 15,000.00 | \$ | 20,000.00 | 133.33\% | \$ | 32,838.79 | 60.90\% |
| West Grey | \$ | 38,188.73 | \$ | 45,000.00 | 117.84\% | \$ | 81,666.82 | 55.10\% |
| Sub-total | \$ | 295,188.73 | \$ | 415,000.00 | 140.59\% | \$ | 750,000.00 | 55.33\% |
| Municipal contracts |  |  |  |  |  |  |  |  |
| User fees - Individuals | \$ | 86,202.15 | \$ | 79,376.75 | 92.08\% | \$ | 342,500.00 | 23.18\% |
| User fees - Group Excursions | \$ | 3,298.00 | \$ | 3,870.00 | 117.34\% | \$ | 37,500.00 | 10.32\% |
| User fees - School Transportation | \$ | - | \$ | - |  | \$ | - |  |
| Donations | \$ | 1,968.80 | \$ | 1,325.00 | 67.30\% | \$ | 4,000.00 | 33.13\% |
| Other | \$ | 392.94 | \$ | 273.18 | 69.52\% | \$ | 2,000.00 | 13.66\% |
| NET LOCAL REVENUE | \$ | 387,050.62 | \$ | 499,844.93 | 129.14\% |  | 1,136,000.00 | 44,00\% |
| MTO BASELINE 'EXPENDITURE' | \$ | 496,004.00 | \$ | 505,924.00 | 102.00\% |  | 505,924.00 |  |
| EXPENSES - net of HST |  |  |  |  |  |  |  |  |
| Audit - not an eligible MTO expense | \$ | - | \$ | - |  | \$ | 19,000.00 |  |
| Advertising \& Website | \$ | 2,349.41 | \$ | 51.32 | 2.18\% | \$ | 4,000.00 | 1.28\% |
| Bad debts \& Collection | \$ | 314.65 | \$ | 88.40 | 28.09\% | \$ | 4,000.00 | 2.21\% |
| Bank charges | \$ | 530.10 | \$ | 457.74 | 86.35\% | \$ | 2,000.00 | 22.89\% |
| Credit/Debit Card charges | \$ | 501.12 | \$ | 531.14 | 105.99\% | \$ | 2,000.00 | 26.56\% |
| Interest | \$ | 1,154.29 | -\$ | 151.72 | -13.14\% | \$ | 2,000.00 | -7.59\% |
| Insurance - liability \& property | \$ | 1,630.17 | \$ | - |  | \$ | 6,000.00 |  |
| Legal | \$ | - | \$ | - |  | \$ | 3,000.00 |  |
| Membership fees | \$ | 2,522.63 | \$ | " |  | \$ | 2,500.00 |  |
| Driver Training, Apparel, Misc | \$ | 914.28 | \$ | 624.21 | 68.27\% | \$ | 7,000.00 | 8.92\% |
| MTO Liason | \$ | - | \$ | - |  | \$ | 8,000.00 |  |
| Office Supplies \& Postage | \$ | 4,361.14 | \$ | 3,034.04 | 69.57\% | \$ | 16,500.00 | 18.39\% |
| Computer System | \$ | 3,374.39 | \$ | 2,860.89 | 84.78\% | \$ | 30,000.00 | 9.54\% |
| Office Rent | \$ | 1,563.87 | \$ | 3,482.70 | 222.70\% | \$ | 15,000.00 | 23.22\% |
| Telephones | \$ | 8,161.10 | \$ | 6,823.16 | 83.61\% | \$ | 30,000.00 | 22.74\% |
| Travel, Meals, Parking, etc | \$ | 603.80 | \$ | 693.22 | 114.81\% | \$ | 3,000.00 | 23.11\% |
| Vehicles |  |  |  |  |  |  |  |  |
| Fuel - cost less federal rebate | \$ | 39,685.30 | \$ | 45,092.71 | 113.63\% | \$ | 168,000.00 | 26.84\% |
| Insurance | \$ | 13,228.74 | \$ | - |  | \$ | 53,000.00 |  |
| Licenses | \$ | - | \$ | - |  | \$ | 6,000.00 |  |
| Maintenance | \$ | 30,688.41 | \$ | 26,405.68 | 86.04\% | \$ | 106,000.00 | 24.91\% |
| Wages \& Benefits |  |  |  |  |  |  |  |  |
| Group Benefit Plan | \$ | 8,677.13 | \$ | 15,259.60 | 175.86\% | \$ | 48,000.00 | 31.79\% |
| Drivers | \$ | 217,659.54 | \$ | 189,267.27 | 86.96\% | \$ | 825,000.00 | 22.94\% |
| Office | \$ | 61,823.66 | \$ | 57,723.28 | 93.37\% | \$ | 250,000.00 | 23.09\% |
| Statutory Benefits \& EHT | \$ | 33,805.11 | \$ | 26,597.78 | 78.68\% |  | 126,000.00 | 21.11\% |
| NET EXPENSES | \$ | 433,548.84 | \$ | 378,841.42 | 87.38\% |  | 1,736,000.00 | 21.82\% |
| NET OPERATING SURPLUS (DEFICIT) | -\$ | 46,498.22 | \$ | 121,003.51 |  |  | 600,000.00 |  |
| Provincial Gas Tax Funding - operating | \$ | - | \$ | - |  |  | 600,000,00 |  |
| NET SURPLUS (DEFICIT) | -\$ | 46,498 | \$ | 121,004 |  | \$ | - |  |

