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**Report to:** Authority Members, Saugeen Valley Conservation Authority

**From:** Wayne Brohman, General Manager/Secretary-Treasurer

**Date:** May 7, 2019

**Subject:** Provincial Client Service and Streamlining Initiative

**Background:** The Province has indicated a priority to increase the housing supply, particularly in current and proposed high growth areas. A review is underway involving Conservation Authorities with CAs being asked to look at a client service and streamlining initiative. Three specific solutions for review are:

1. Improve service and accountability
2. Increase speed of approvals
3. Reduce red tape

These three solutions are to be considered in the context of supporting the provincial government's objective not to jeopardize public health and safety or the environment.

**Conservation Ontario (CO):** At the April 1, 2019 CO council meeting the council passed a resolution in support of the above noted three solutions. In addition, a Client Service and Streamlining Initiative Steering Committee was formed. The resolution also requested that all CA Boards endorse a commitment to pursue streamlining and client service measures in order to contribute to achieving the provincial priorities.

**Motion:** CO provided the following suggested wording for the Authority motion:

**WHEREAS** the provincial government intends to increase the supply of housing and streamline the land use planning and development approval process to achieve this goal; and

**WHEREAS** the Conservation Authorities play an important role in the planning and development review process with respect to watershed protection and hazard lands; and

**WHEREAS** Conservation Authorities support and can help deliver the Government's objective not to jeopardize public health and safety or the environment;

**THEREFORE, BE IT RESOLVED THAT** the Authority endorse the three key solutions developed by the Conservation Ontario working group: to improve client service and accountability; increase speed of approvals; and, reduce "red tape" and regulatory burden; and further

**THAT** staff be directed to work with Conservation Ontario and our clients to identify additional improvements.



**Watershed Member Municipalities**

Municipality of Arran-Elderslie, Municipality of Brockton, Township of Chatsworth, Municipality of Grey Highlands, Town of Hanover, Township of Howick, Municipality of Morris-Turnberry, Municipality of South Bruce, Township of Huron-Kinloss, Municipality of Kincardine, Town of Minto, Township of Wellington North, Town of Saugeen Shores, Township of Southgate, Municipality of West Grey