

Report to Council

Report Title:	2026 Organizational Review Status Report		
Prepared By:	Carri-Ann Scott – Manager, Child Care Services		
Department:	Child Care		
Date:	March 24, 2026		
Report Number:	BCCC2026-02	File Number:	C11BR
Attachments:	March 2026 BCCC Organizational Review Report		

Recommendation:

That the Council of the Municipality of Brockton hereby accepts Report Number BCCC2026-02 - 2026 Organizational Review Status Report, prepared by Carri-Ann Scott, Manager, Child Care Services, and in doing so looks forward to further bi-yearly updates as the actions in the review progress.

Report:

Background:

In 2024, the Municipality of Brockton undertook an organizational review of the programs, operational supports, quality, customer experience, organizational structure and staffing, organizational culture and business viability of the Brockton Child Care Centre (BCCC).

Analysis:

The implementation of the organizational review's recommendations has resulted in significant progress across all operational, cultural, and program areas of the BCCC. Most recommendations have now been fully completed or incorporated into ongoing best-practice approaches that support high-quality service delivery, staff development, and operational efficiency. This momentum reflects the Centre's commitment to continuous improvement and its dedication to meeting the needs of families in Brockton and the surrounding communities.

A key area still underway is the selection and implementation of a comprehensive child care software application. This remains the most substantial outstanding action item. To ensure alignment with Brockton's existing technological infrastructure—and to avoid investing in features that cannot be utilized—the next step will be to engage directly with families and caregivers. Gathering community input will help identify the specific functionalities most valued by parents and staff, ensuring that the chosen system enhances communication, administrative efficiency, and program quality.

Overall, the Centre is well-positioned for continued growth and stability. The completion and ongoing integration of the review's recommendations have strengthened organizational culture, enhanced service quality, and supported long-term operational sustainability. As these efforts continue, the Brockton Child Care Centre remains a leader in early learning, contributing meaningfully to the community's economic well-being while providing exceptional care to its youngest residents.

Brockton's Community Goals:

The content and recommendations in this report support advancing the priorities to **Build a Better Brockton** in one or more of the following areas: **Heritage, Culture, and Community, Quality of Life, Municipal Governance, Land Use Planning and the Natural Environment, and/or Economic Development.**

Financial Impacts/Source of Funding:

- Do the recommendations represent a sound financial investment from a sustainability perspective? Yes

The Brockton Child Care Centre continues to contribute positively to municipal revenue generation through increased enrollment and corresponding provincial CWELCC funding, ensuring continued partnerships with the County of Bruce are implemented in accordance with legislative requirements and align with the operational demands while supporting the centre's financial sustainability and helping to offset costs, enabling continued service excellence.

Reviewed By:



Trish Serratore, Chief Financial Officer

Respectfully Submitted by:



Carri-Ann Scott, Manager, Child Care Services

Reviewed By:



Sonya Watson, Chief Administrative Officer