

**ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF ENBRIDGE GAS INC.
(FORMERLY ENBRIDGE GAS DISTRIBUTION INC. AND UNION GAS LIMITED)**

Enbridge Gas Inc. has applied to raise its natural gas rates effective April 1, 2019 to recover costs associated with the Federal Greenhouse Gas Pollution Pricing Act.

Learn more. Have your say.

The Ontario Energy Board approved the amalgamation of Enbridge Gas Distribution Inc. and Union Gas Limited in August 2018. The companies have amalgamated to form Enbridge Gas Inc. (Enbridge Gas).

Enbridge Gas has applied to the Ontario Energy Board for approval to increase rates to recover costs associated with meeting its obligations under the Federal *Greenhouse Gas Pollution Pricing Act* (Act). The Act establishes a carbon pricing program under which Enbridge Gas is required to pay a carbon charge to the federal government for volumes of natural gas that Enbridge Gas delivers to customers starting April 1, 2019. The Act also imposes other obligations on Enbridge Gas related to emissions from the operation of its natural gas distribution system starting January 1, 2019.

If the application is approved as filed, the bill of a typical residential customer within the former Enbridge Gas Distribution Inc. and Union Gas Limited rate zones will increase by the following amounts per year:

Rate Zone	Residential Annual Bill Increase
Enbridge Gas	\$93.93
Union South	\$86.21
Union North	\$86.18

Other customers, including small businesses, would also be affected.

THE ONTARIO ENERGY BOARD IS HOLDING A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider Enbridge Gas' request. We will also hear questions and arguments from individual customers and from groups that represent Enbridge Gas' customers. At the end of this hearing, the OEB will decide what rate change will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Enbridge Gas' application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by **March 13, 2019** or the hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

Our file number for this case is **EB-2018-0205**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please enter the file number **EB-2018-0205** on the OEB website: **www.oeb.ca/notice**. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. The OEB will determine at a later date whether to proceed by way of a written or oral hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **March 13, 2019**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 (Schedule B).