

Key Qualifications

- Relationship builder with a strong focus on members and stakeholders stewarding a strong volunteer organization focused on the member; and with a strong customer focus resulting in customer satisfaction, loyalty and repeat business.
- Strong communicator with experience in speaking, facilitating discussion, negotiation, and resolving issues successfully.
- Successful leader with a mainly collaborative style who listens, is diplomatic, is a team builder and a team player, and who is at times a manager, mentor, and coach.
- Keen analytical skills and well-developed critical thinking skills needed to research, analyze, evaluate, and mitigate risk, and devise creative solutions to achieve objectives.
- A believer in life-long learning to continuously improve, expand, and sustain achievements and relationships.

Values and Guiding Principles in Making Decisions

- Values: Integrity, Respect, Service, Excellence, Family, Fun
- Guiding principles in making decisions – when making decisions I am guided by the organization's strategic plan, policies and guidelines, by-laws, staff reports and guidance, and, most importantly, the intent to do the right thing.

Education

- Bachelor of Arts with a major in geography and minor in psychology, Wilfred Laurier University
- Post Graduate Diploma in Business Administration, Wilfred Laurier University
- High School Diploma, Sacred Heart High School, Walkerton, ON

Honours and Awards

- Presidential Citation Award issued by Toastmasters International, August 2024
- George Keenan Award issued by District 60 Toastmasters, May 2024
- Distinguished Toastmaster Award, March 2017
- United Way Hero Award issued by Scotiabank Commercial Banking, December 2013