

***SAUGEEN MOBILITY***  
**and REGIONAL TRANSIT**  
**Box 40 Walkerton, ON N0G 2V0**  
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May 15, 2024

Dear Member Municipal Councils and CAOs,

Thank you for your continued partnership with Saugeen Mobility and Regional Transit (SMART). SMART continues to increase its rides capacity (an increase of 18% in rides in 2023 compared to 2022), after the slowdown caused by COVID-19, and the company remains sound financially.

Throughout 2023, the SMART Board and management continued to review operations and practices to ensure effective and efficient service delivery. A few highlights from 2023:

1. SMART received a 9-passenger bus and a minivan. The former was funded by the federal public transit infrastructure fund and the minivan was a replacement for a vehicle that was destroyed due to an accident in 2022.
2. SMART has successfully negotiated separate agreements with Home and Community Support Services and Grey Transit Route staff to provide accessible transportation throughout the Grey and Bruce communities during times when their resources are insufficient to meet demand.
3. In early April 2024, SMART's auditors sent an electronic copy of the financial statements to all member municipalities. Additionally, please find attached Ridership Statistic Summary January to December 2023.
4. SMART sold seven vehicles during 2023, part of an initiative to renew its fleet and to find efficiencies in its asset management plan.

Lastly, SMART management and its Board are considering various levels of services, to include Basic (current), Enhanced service, and Cost Recovery (where a municipality would contribute a much smaller amount of money but transportation fees would be set to the actual cost of a ride). We look forward to presenting these options to you.

Sincerely,

SMART Board of Directors

***Improving Quality of Life through Mobility***

## RIDERSHIP STATISTICS SUMMARY - JANUARY TO DECEMBER 2023

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL	CHANGE
ARRAN-ELDERSLIE	2023	167	181	206	148	213	196	159	179	202	282	356	523	2812	25.31%
	2022	166	145	163	131	209	193	147	178	215	257	212	228	2244	
BROCKTON	2023	149	164	222	263	276	309	345	396	267	386	324	292	3393	32.33%
	2022	113	80	157	152	187	319	211	216	264	345	263	257	2564	
CHATSWORTH	2023	76	60	87	91	123	113	103	82	107	119	142	48	1151	5.99%
	2022	49	54	110	97	76	114	92	87	136	71	70	130	1086	
GREY HIGHLANDS	2023	6	3	8	15	26	11	14	19	12	58	58	52	282	157.00%
	2022	0	0	0	0	16	10	13	35	21	45	9	8	157	
HANOVER	2023	463	409	481	410	416	408	400	479	360	466	550	499	5341	15.88%
	2022	277	315	444	367	392	434	336	425	385	386	442	406	4609	
HURON-KINLOSS	2023	119	72	111	136	119	106	116	143	109	134	118	118	1401	31.06%
	2022	17	9	30	42	52	138	173	157	163	109	102	77	1069	
KINCARDINE	2023	152	97	195	179	158	212	238	269	153	141	308	137	2239	4.53%
	2022	155	168	185	205	141	181	240	141	173	154	199	200	2142	
SAUGEEEN SHORES	2023	351	363	476	527	442	453	277	350	335	435	539	282	4830	20.45%
	2022	209	227	243	277	360	432	315	371	396	422	450	308	4010	
SOUTHGATE	2023	30	24	39	21	41	33	19	22	41	58	111	63	502	66.23%
	2022	27	18	28	26	1	26	24	22	38	32	35	25	302	
WEST GREY	2023	216	183	220	207	243	233	232	300	257	229	260	132	2712	-3.90%
	2022	164	144	256	250	290	251	283	255	209	244	258	218	2822	
<b>SUB-TOTALS</b>	2023	1729	1556	2045	1997	2057	2074	1903	2239	1843	2308	2766	2146	24663	17.41%
	2022	1177	1160	1616	1547	1724	2098	1834	1887	2000	2065	2040	1857	21005	
OTHER	2023	0	0	0	0	0	38	34	30	0	38	78	0	218	-33.74%
	2022	0	0	0	0	32	42	82	72	0	34	67	0	329	
GREY-BRUCE STS	2023	7	6	13	49	55	44	0	0	71	94	133	0	472	142.05%
	2022	0	0	19	29	38	36	0	0	51	19	3	0	195	
<b>TOTALS</b>	2023	1736	1562	2058	2046	2112	2156	1937	2269	1914	2440	2977	2146	25353	17.76%
	2022	1177	1160	1635	1576	1794	2176	1916	1959	2051	2118	2110	1857	21529	