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Subject: New Ombudsman report: Lessons for the Long Term

New Ombudsman report

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Ombudsman report: *Lessons for the Long Term*

In a new report released Sept. 7, Ombudsman Paul Dubé called for an overhaul of Ontario's long-term care inspection system, after his latest investigation found it was completely overwhelmed during the first wave of COVID-19.

There were no inspections of long-term care homes for seven weeks in the spring of 2020 and no inspection reports issued for two months, the Ombudsman revealed in his report, "Lessons for the Long Term". "Few knew that this oversight

mechanism had fallen apart,” he wrote.

The Ombudsman made 76 recommendations to the Ministry and government, all of which have been accepted. The Ministry has agreed to report back to him every six months on its progress in implementing them.

[Read the report now](#)

In the News

- [Living conditions ‘like hell’: Ontario Ombudsman reports on pandemic LTC inspection failures](#) (The Trillium)
- [Long-term care inspections in Ontario stopped for at least seven weeks at start of COVID-19 pandemic: report](#) (Globe and Mail)
- [Ontario ombudsman urges stronger enforcement of LTC rules](#) (Global News)
- [Ontario's LTC inspection system fell apart during 1st COVID-19 wave: report](#) (CBC News)
- [Ontario's long-term care inspections collapsed when COVID hit: Ombudsman](#) (City News)

The Ombudsman is an independent officer of the Ontario legislature who conducts oversight of provincial government agencies and municipalities, universities and school boards, as well as child protection services and French language services. Ombudsman Paul Dubé was reappointed for a second five-year term, beginning on April 1, 2021.

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