

# Paymentus

Delivered to	Municipality of Brockton, ON
Date	10/26/2021

## Paymentus Instant Payment Network (IPN™) Solution Components (✓ Indicates feature is included)

<div>✓</div> <b>Online Quick Pay</b> Allow customers to view and pay bills online without having to register an account. (mobile-optimized interface)	<div>✓</div> <b>Paperless eBilling</b> Email bill reminders. Opt in/out of paper bill. Historical statement summaries or PDF bill renderings.
<div>✓</div> <b>Self-Service Customer Portal</b> Engage customers with a wealth of online services to enhance their total experience. View payment/consumption history. Manage paperless and autopay settings, eWallet and multiple accounts. (mobile-optimized interface)	<div>✓</div> <b>Staff Portal &amp; Agent Dashboard</b> Single sign-on access to manage the full customer experience. Administer all payment types and channels in real-time. Access decision-making analytics. Manage outbound notifications. Agent Assisted payments at the counter.
<div>✓</div> <b>Pay-by-Email / Secure PDF eBilling</b> “push” eBilling with interactive PDFs allows customers to pay directly from their email inbox.	<div>✓</div> <b>Paymentus Payment Processing Services</b> Level 1 PCI Compliant. Secure credit/debit/eCheck processing. Real-time data with simplified reconciliation for all payment channels and payment types.
<div>✓</div> <b>Pay-by-Text</b> Review balances and make payments through SMS reminders and auto-pay features by Text.	<div>✓</div> <b>Outbound Customer Notifications</b> Deliver payment reminders and other time-critical notifications by phone/text/email.
<div>✓</div> <b>IVR / Automated Phone Payments</b> Easy-to-use, rapid payment service allows customers to hear their balance and make a payment.	
<div>✓</div> <b>ChatBot</b> Keep customers connected in a self-service artificial intelligence information and payment chat application	

## Non-Utility Payments

PRICING DESCRIPTION & MODEL: Tax, Permits, Library, Parks and Rec & CF	
Setup Fees	\$0.00
Software Costs	\$0.00
Integration Costs	\$0.00
Integration Costs	\$0.00
Annual Subscription	\$0.00
Annual Support Fees	\$0.00
Gateway Fees/PCI Compliance Fee	\$0.00
Credit/Debit Card Transaction Fees	2.5% per Visa, MasterCard, Discover, American Express
Interac Online	\$1.95 per transaction
Credit Card Readers	\$250.00 each

\*We are open to a variety of pricing models and can offer additional options for your consideration.

- Chargebacks and returned checks will be billed at \$9.95 each. Outbound notifications include 60,000 phone, email and text notifications per month; additional usage is invoiced at \$0.20 per message.