



BACKGROUND

On June 9, 2021, the Government of Ontario announced funding for its Phase 2 Natural Gas Expansion Program. As part of this Program, EPCOR has been awarded funding to expand its natural gas infrastructure to the Municipality of Brockton, as well as to communities in the Municipalities of Kincardine, Arran-Elderslie and West Grey.

The \$20.3M awarded in program funding for the project, will support EPCOR in connecting 501 customers over the next 10 years via an expansion off of its Southern Bruce natural gas distribution system.

Next steps

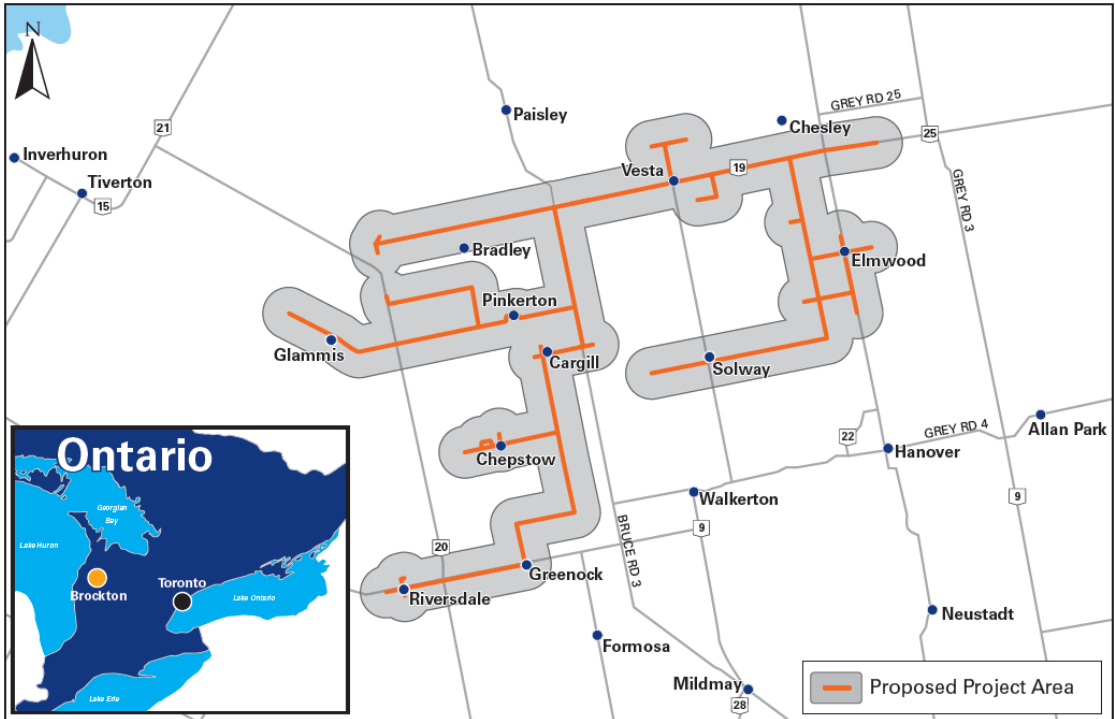
EPCOR anticipates beginning construction in Brockton in 2023. They are currently completing the distribution system in Kincardine, Huron-Kinloss and Arran-Elderslie to connect customers in those municipalities.

In addition, EPCOR must prepare and file a Leave to Construct application with the Ontario Energy Board before construction can begin. The application will provide updated timelines for completion of the Environmental Assessment, the system design, stakeholder and First Nation consultation plans and required permitting.

Natural Gas Expansion Program

The Natural Gas Expansion Program was created by the Government of Ontario to help expand access to areas of the province that currently do not have access to existing natural gas distribution systems. The program encourages communities to partner with gas distributors like EPCOR on potential expansion projects that would not be built without additional financial support and to submit proposals to the Ontario Energy Board for consideration.

Bringing natural gas service to the Municipality of Brockton is part of Phase 2 of the Natural Gas Expansion Program.



CUSTOMER SERVICE MESSAGING:

Thank you for inquiring about natural gas service. There are a number of regulatory requirements that must take place before construction can begin. We anticipate construction beginning in 2023. In the meantime, we encourage you to visit our website or EPCOR’s for more information. Updates will be posted as the project progresses.

CUSTOMER Q&A

Is my area eligible for natural gas service?

- The project announced by the Government of Ontario will connect rural, commercial and agricultural customers in Brockton and neighbouring municipalities.
- Service is proposed for the communities of Elmwood, Glammis, Solway, Pinkerton, Cargill, Chepstow, Vesta, Narva and Riversdale.

I don’t see my area included; how can I confirm if access to natural gas service is possible?

- Please contact EPCOR via email or phone: gas@epcor.com or 1-888-765-2256.
- They will discuss your natural gas needs and will work to determine what would be required to connect your home to the distribution system.



When will start service in my area?

- Construction is expected to start in 2023.
- EPCOR will update residents about when service will begin as we near the start of construction.

When will construction begin?

- Construction for this project is currently targeting a start date in 2023.

How much will natural gas service cost?

- There's no cost to connect to the natural gas distribution system, once it's been constructed, provided that the natural gas meter that EPCOR installs is 30 metres or less from your property line.
- You must also start using gas within 12 months of the service line being installed at your property to connect you to the distribution system.
- There are costs to convert your home, which will vary depending on the requirements so we recommend speaking with an HVAC contractor to get quotes specific to your home. You can find our list of preferred contractors on EPCOR's website at www.epcor.com/hvacproviders

How much will natural gas service save me?

- EPCOR has a savings calculator that can be used to estimate the approximate savings you may see by switching your existing home heating service to natural gas.
- You can find the savings calculator on EPCOR's website at www.epcor.com/savingscalculator
- According to the Ministry of Energy, Northern Development and Mines, residential customers could see annual energy savings of \$800 to \$2,500 by switching to natural gas service.

What will the rates be for natural gas?

- Natural gas rates are regulated and set by the Ontario Energy Board (OEB).
- The OEB approves the rates that EPCOR can charge for natural gas service. It is expected that, as a base, EPCOR's current Southern Bruce rates will apply to these communities. Any rate adjustments specific to these customers, if required, would be approved by the OEB as the project progresses.
- In Ontario, utilities do not earn a profit from the sale of natural gas. The gas you use is based on the commodity price of natural gas on the market.
- According to the Ministry of Energy, Northern Development and Mines, residential customers could see annual energy savings of \$800 to \$2,500 by switching to natural gas service.



Where can I find more information? How can I expect to be updated?

- You can find information on our website and on EPCOR's as the project progresses.
- [From June 11-18] This will be posted in the coming weeks.

What can I do in the meantime?

- If you are within one of the communities in the map shown, you can visit EPCOR's website (epcor.com/savingscalculator) to access their rate calculator to learn about potential savings for your home.
- You can visit our website or EPCOR's for information as the project progresses.

Who is EPCOR?

- EPCOR has a strong record of developing utility infrastructure, dedicated customer service and more than 125 years of expertise in utility operations.
- They have electricity, natural gas, water, wastewater and sanitary and storm water operations in Canada and the U.S.
- In Ontario, they provide natural gas service to customers in the Aylmer and Kincardine areas and are currently completing a natural gas distribution system to service communities in the Municipalities of Kincardine and Arran-Elderslie, as well as, the Township of Huron-Kinloss. In addition, EPCOR is the electricity provider in the Collingwood area.
- With 3,400 employees, they are proud to be recognized among Canada's Top Employers for Young People and the Best 50 Corporate Citizens in Canada.

EPCOR Contact Information

T: 1-888-765-2256

E: gas@epcor.com

W: epcor.com/southernbruce